



<b>Position Title</b>	<b>Position ID</b>	<b>Sector</b>
Community Health Worker	20-01-10004	Social Services, Outreach, Health Services
<b>Reports to</b>	<b>Employment Type</b>	<b>Location</b>
Manager, Health Programs	Full-Time	Brooklyn, NY (Sunset Park)

## About AMPHS

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Academy of Medical & Public Health Services (AMPHS) is a Brooklyn-based, nonprofit organization dedicated to eliminating barriers to accessing health care for immigrants and other underserved communities in NYC. To date, we have proudly served and connected more than 8,000 New Yorkers to healthcare systems. For more information, please visit [www.amphsonline.org](http://www.amphsonline.org).

## Position Description

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AMPHS is seeking one bilingual English/Spanish-speaking and one bilingual English/Chinese-speaking full-time Community Health Worker (CHW) to join our team. The CHW is responsible for providing culturally-sensitive health and social assistance navigation services to help patients and their families understand and access community services and resources, while guiding them to adopt healthy behaviors. CHWs will work primarily with immigrant families in Sunset Park, many who have limited access to healthcare. The CHW supports AMPHS' clinicians, social worker and program coordinators by providing an integrated system of support services that promotes and maintains healthy behaviors and addresses the social determinants of health affecting the local community. The CHW will provide case management support across both AMPHS' health and education programs, creating a streamlined care model across organizational programs. The CHW will report directly to the Coordinator of Health Programs; AMPHS' Social Worker will also be available for individual supervision and support as needed.

Responsibilities include, but are not limited to, the following:

- Provide interpretation during community members' appointments with clinical staff and the social worker.
- Build rapport with community members and provide ongoing follow-up, support, and advocacy.
- Coach community members in self-care and effective management of their chronic health conditions.
- Assist with conducting basic health screenings.
- Assist with written translation of social service materials and other program literature, as needed.
- Manage student cases in the ESOL program associated with the program compliance and connections to social services.
- Provide health education in community-based settings, including, but not exclusive to the AMPHS center, schools, community centers, senior centers, local businesses, shelters, etc.
- Conduct outreach for special health events, special initiatives (such as Census), and other program services.
- Record community member care management information in EMR system within 24 hours after contact.
- Organize and/or facilitate support groups as needed.
- May be required to perform other duties as assigned.



### **Minimum Qualifications:**

- **Experience:** Minimum of two (2) years of related experience in community health services, outreach and/or organizing.
- **Education:** High school degree required; Bachelor's degree in a related field preferred.
- **Competent technology skills**, including proficiency with Microsoft Office (Word, Outlook, Excel, PowerPoint); prior experience using electronic medical record systems a plus (training will be provided).
- **Language:** Bi-lingual language skills in Spanish and/or Chinese (Mandarin and Cantonese) required.
- Excellent time management skills and the ability to prioritize work.
- Ability and willingness to provide emotional support and motivation to community members
- Knowledgeable of basic medical terminology and immigration/health policy issues affecting population served.
- Excellent written, verbal and interpersonal communication skills.
- Strong organizational skills with the ability to multi-task.
- Ability and willingness to provide emotional support and motivation to community members

### **Time Commitment:**

- This is a full-time position; Saturday availability required.
- Attendance at an AMPHS orientation and participation in bimonthly CHW meetings on Saturdays is required.
- This is a grant-funded position effective until June 30, 2020 with the opportunity for renewal thereafter.

### **Compensation:**

- Annual Salary Range: \$31,000 - \$36,000, commensurate with experience.
- AMPHS offers a compensation package including health insurance stipends, professional development opportunities, and generous time-off policies. There are opportunities to learn from industry experts to help you advance in the field of public health, health and education policy, immigration and nonprofit administration.

### **To Apply**

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Sounds like you? Send cover letter, resume, and most recent transcript (if still in school or recent graduate) to [personnel.resources@amphsonline.org](mailto:personnel.resources@amphsonline.org) for immediate consideration. Additional writing samples in Spanish/Chinese may be requested. Applications will be reviewed on a rolling first-come, first-served basis.

#### **Equal Opportunity Employer**

AMPHS is committed to creating a diverse environment and is proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age, or veteran status.